



Inaugural Edition

2018 ANNUAL REPORT

A Message from Zack

It's been about learning.



“We’ve learned that our work is far from done and the growth SBP has shown is good, but not nearly enough.”

ZACK ROSENBERG
CO-FOUNDER & CEO

Forget 13 years – we didn’t expect to be in New Orleans more than 13 days. When we first arrived, we didn’t know what to expect. We were naive. It never occurred to us that homeowners – people who worked hard to achieve the American dream – would be forced to stare into the abyss of uncertainty after disaster. They played by the rules. They did not have flood insurance because they did not live in a mandatory flood insurance zone. Yet, in a matter of minutes and for the next decade of their lives, uncertainty became the only certainty. We learned that these challenges are all too common.

We learned what we, and others, are capable of. We learned that we could build houses. We learned that we could build more houses by tapping into an inherent essence of our country – Americans’ baked-in commitment to help people who are suffering. Strangers – who worship differently, who pronounce words differently – united, and willing to help each other in dire times.

As we expanded the reach of our building work – first to Joplin, then to New York and New Jersey and then to Texas and South Carolina – we learned that while building was important, only building homes and doing no more was too reactionary. If we loved and cared about the people we built for and if we built for them because we didn’t want them to suffer by having no clear path home, wasn’t more required? Could we be satisfied only caring about the people we built for? Should we be satisfied waiting until they asked for help? We learned that, just as we expanded our geographic reach – SBP has now built in 13 communities and is currently rebuilding homes in 10 – our commitment to clients

required more. We learned to help raise the capacity of other NGOs – because if our mothers needed help rebuilding we wouldn’t care what group did the work, we would just want it done fast and done well. We learned that people wouldn’t need our help if they understood and mitigated risk before disaster (note to reader – please get flood insurance!), had help accessing resources (we can help you navigate FEMA!), and had clear guidance on how to not be defrauded (our contractor fraud prevention guide is a must-read).

Last, we learned that we never stop learning. We’ve learned that our work is far from done and the growth SBP has shown is good, but not nearly enough. It’s time to get uncomfortable again. So as you read this report, please be proud. SBP has achieved more than we ever thought was possible. Together, we’ve given tens of thousands of people reason to know that their humanity matters, and that their hope was not in vain. Please read this report knowing that, next year, with your help, our impact can, must and will be far greater.

Sincerely,
Zack Rosenberg
Co-founder & CEO



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Restoring Hope & Dignity

Disasters don't affect states, regions, and countries. They affect people, families, and communities. And after 13 years of helping people, families, and communities recover after disasters, SBP has developed a deep understanding of the complex web of government agencies, civil society organizations and businesses that help in moments of need.

Unfortunately, those "moments" last too long for too many Americans. But we are trying to change that. By expanding on our core rebuilding activities and engaging the broader system of disaster preparedness through sharing best practices with other rebuilding organizations, providing resilience training to at-risk individuals and small businesses, and advising governments at the local, state and federal levels, we are helping accelerate recoveries and making it easier for individuals to cope with some of the most challenging episodes in their lives.

On behalf of the Board of Directors, we are proud to play our part in restoring hope and dignity to victims of natural disasters, and we commit to raising our voices – their voices – to improve the system even further.



**"We are helping
accelerate recoveries
and making it easier
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challenging episodes
in their lives."**

FRANCIS BOUCHARD
CHAIR, BOARD OF DIRECTORS

Francis Bouchard
Chair, Board of Directors



Our work is driven by the need to prevent people from being pushed beyond their breaking point.

Our Mission

To shrink the time between disaster and recovery.

Why

After disaster, time matters. There is a moment when resilience succumbs to human limitations, and the disasters following the original disaster occur. Substance abuse, domestic violence, marriage challenges, health problems, behavioral and learning deficiencies in children. All are a result of not having a clear path to recovery after disaster. SBP has seen the human toll of a delayed and unpredictable recovery, and our work is driven by the need to prevent people from being pushed beyond their breaking point.

How



Rebuild homes quickly after disasters for homeowners who cannot rebuild on their own due to a lack of funding and resources.



Share best practices and resources with other nonprofits so that more families are served efficiently in times of great need.



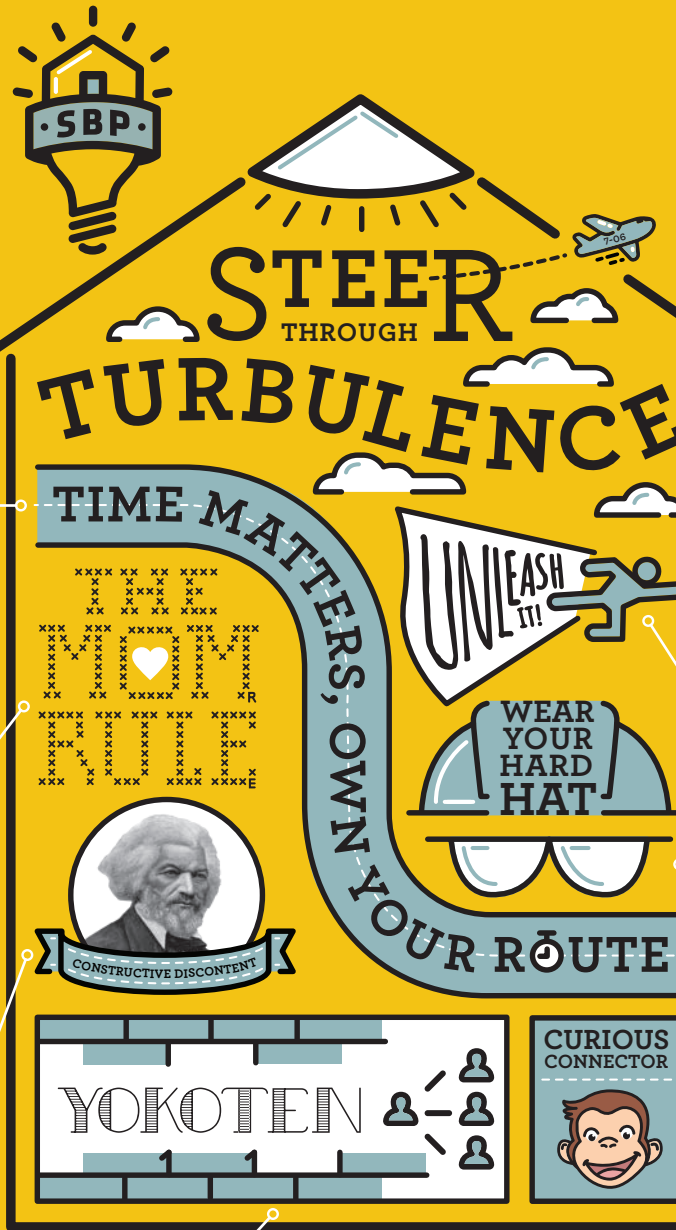
Prepare homeowners and business owners prior to and following disaster with specific steps to mitigate risk, improve resilience and navigate recovery.



Advise decision-makers immediately after a disaster so they can access and deploy federal and philanthropic dollars sooner, and in a way that drives an efficient recovery.



Advocate for the reform of disaster recovery strategy in the U.S. to improve predictability, speed of recovery and community outcomes.



TIME MATTERS, OWN YOUR ROUTE

Know the goal and be relentless in the pursuit of it. Staff and AmeriCorps members should press forward toward the goal and feel empowered to get there using their best judgment and our mission as guiding forces. WE. ARE. NOT. PASSIVE.

THE MOM RULE

We go about our work as if it were our own loved ones impacted by disaster. It is imperative that we shrink time between disaster and recovery AND keep our clients from reaching their breaking point. Consider both efficiency and empathy as you make decisions.

CONSTRUCTIVE DISCONTENT

Frederick Douglass said, "If there is no struggle, there is no progress." Disaster recovery in the United States needs progress. To meet our mission, we must be hearable (the way you say something, not what you say) while pushing for continued improvement.

YOKOTEN

Yokoten is a Japanese word that is loosely translated as meaning "if you do it well, share it." We have a moral imperative to share what we have learned. The result - we shrink time between disaster and recovery for many more people.

STEER THROUGH TURBULENCE

We understand that discomfort, challenges, and struggle are often the admission tickets to greater impact. We embrace the bumps and hold one another accountable.

UNLEASH IT!

It is our belief that people are hard-wired to fix and solve and help. Our job is to tap into that innate ability and empower action.

WEAR YOUR HARD HAT

Protect yourself. Take an active role in creating a safe work environment and remember to invest in yourself - you'll be better prepared to invest in others.

CURIOUS CONNECTOR

SBPeople are question askers, answer seekers, dot connectors, and value creators.

13 Years of Promoting Resilience & Recovery



○ **Hurricane Katrina hits.** The Category 5 hurricane results in at least 1,836 deaths and an estimated \$125 billion in damage. Eighty percent of New Orleans is underwater. St. Bernard Parish is deemed 100% uninhabitable.

2005



SBP COMPLETES ITS 100th REBUILD

2007



○ **SBP partners with Toyota.** Within nine months, the Toyota Production System helps SBP reduce construction time by 48%. To this day, Toyota's financial and skill-based support tremendously impacts SBP's culture and solutions-driven initiatives.

2010



○ **After the Superstorm Sandy hurricane occurs,** SBP expands rebuilding work to New York and New Jersey, and begins government advisory services.

2012

SBP started as a New Orleans focused post-disaster rebuilding organization and has since grown to be a national leader in disaster recovery and resilience. **We shrink the time between disaster and recovery.** SBP's focus on providing a prompt and predictable path to recovery is driven by the need to fortify people against reaching their breaking point.

2006



○ **SBP co-founders Zack Rosenberg and Liz McCartney volunteer in St. Bernard Parish, Louisiana.** Upon realizing that the recovery systems are not treating people the way they would want their own family to be treated, they launch the *St. Bernard Project* to jump-start recovery.

○ **SBP receives grant for its first AmeriCorps National Civilian Community Corps (NCCC) team.**

2008



○ **Liz McCartney is named 2008 CNN Hero of the Year.**



○ **SBP receives its first AmeriCorps State grant for 32 service members.**

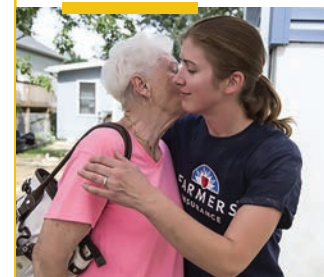
2011



○ **A catastrophic EF5-rated tornado strikes Joplin, Missouri,** killing more than 160 people. SBP opens its second site with Rebuild Joplin. With the help of Farmers Insurance and thousands of volunteers, SBP rebuilds 181 homes and shares best practices.

2014

○ **SBP partners with Zurich Insurance to create the Disaster Resilience and Recovery Lab** to expand the reach of SBP's resilience education and government advisory programs.



○ **Historic floods in South Carolina:** In addition to rebuilding homes, SBP's government advisory team helps South Carolina access federal long-term funding faster than any other state in recent history.



○ **Two devastating flood events occur in central Texas in May and October.** SBP establishes rebuilding operations in San Marcos and partners with local and national organizations to bring displaced families home.

○ **For the 10th anniversary of Hurricane Katrina,** President Clinton visits with SBP's clients and team. SBP partners with the Walmart Foundation to distribute 5,000 disaster preparedness backpacks across the Gulf Coast. Entergy sponsors a 48-hour marathon rebuild project.



2015

2016

○ **After the South Louisiana floods,** SBP shares recovery guides with 100,000+ residents to help with FEMA applications, mold remediation, and avoiding contractor fraud. Rebuilding work continues.



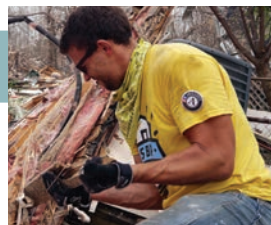
○ **The St. Bernard Project evolves,** changing its name officially to SBP and redefining its mission to *shrinking the time between disaster and recovery.*

○ **SBP moves** from Chalmette into its new national headquarters building in Mid-City, New Orleans.

○ **Flooding in West Virginia causes extensive damage and multiple fatalities.**

At the behest of corporate partners, SBP grants \$3 million+ for construction and runs case management for *Hope Village*, a community for impacted residents built outside of the floodplain.

SBP REBUILDS ITS 1,000th HOME



○ **An EF3 tornado strikes New Orleans.** It is the largest tornado recorded in New Orleans history. SBP conducts a house-by-house assessment to document damage across impacted area. SBP leads rebuilding efforts.



○ **Hurricane Harvey hits.** In the first year, SBP rebuilds 100 homes, trains 73 organizations in disaster recovery best practices, and partners with the *Greater Houston Community Foundation* to build an online home repair application and coordination system to be used by all rebuilding groups across Texas.



In the first year, SBP rebuilds 100 homes & trains 73 organizations.

2017

2018

SBP REBUILDS ITS 1,600th HOME



○ **Hurricane Michael hits the Florida Panhandle,** destroying entire communities. SBP deploys teams to muck & gut homes and remediate mold before partnering with *Hope Panhandle* to begin rebuilding the Bay County area.

○ In August, **SBP establishes a long-term operating site in Puerto Rico.** SBP completes 32 home rebuilds.

○ **Hurricane Maria** strikes Puerto Rico, the U.S. Virgin Islands, and Dominica, causing thousands of fatalities. SBP deploys teams to begin long-term recovery efforts.



From the moment 94-year old WWII veteran Edward Lee walked into the SBP office, he changed the way we approach our work.



EDWARD LEE
IN FRONT OF HIS
DAMAGED HOME
FEBRUARY 2016.

Throughout WWII, Mr. Lee served as a Naval chef on a destroyer in the Pacific. After the war, he learned carpentry and mastered the craft while building houses throughout New Orleans. The son of sharecroppers, Mr. Lee was the first in his family to own land, on which he built a home that he proudly lived in for 70 years.

In 2005, Hurricane Katrina ravaged his home. Mr. Lee, then in his mid-80s, did his best to repair the damage, but contractor fraud made his home unsanitary and unsafe despite his attempts to repair the additional damage. The floors would break when he walked, mold grew throughout the house, holes in the walls were large enough to see through, and plumbing emptied directly onto the ground under his bedroom. Mr. Lee and his daughter, Veronica, had no place else to go, and survived for 10 years in the shell of what used to be a home filled with countless family memories.

It took Mr. Lee 10 years to reach his breaking point. This proud man, from the Greatest Generation, was alive but not living. That's when he reached out to SBP. SBP was able to raise funds and quickly build Mr. Lee a new home. His Welcome Home party was cause for neighborhood celebration, attracted national media attention, and included a military color guard that hung an American flag on the porch.

But upon reflection of that day, it was sobering and transformative to realize that all the celebration and happiness only happened because a family suffered – for years. That change in perspective led us to evolve our mission. No longer could we be satisfied being reactive and simply rebuild homes after a disaster. Instead, SBP needed a more comprehensive approach to disaster resilience and recovery with a national reach. The interventions discussed in the pages that follow describe this approach. ■

SBP needed a more comprehensive approach to disaster resilience and recovery with a national reach.



These pages contain stories of the people we've helped, the programs that are driving resilience and changing the way our country prepares for and recovers from disaster, and the partners that have helped us shrink the time between disaster and recovery.

MR. LEE'S WELCOME HOME PARTY, MAY 24, 2016



BEFORE



SUNCHY WITH HER THREE GRANDCHILDREN

*Her home was
a hub of activity,
from sheltering
at-risk youth to
feeding neighbors.
Sunchy's door
was always open.*

Rebuilding Homes, Restoring Communities

Imagine living in the same home for half a century. That's 50 years of waking up in the same bedroom, celebrating family milestones around the same table, and building a community of friends. Sunchy, sole caretaker of three grandchildren, had so much love for her San Juan neighborhood that she was often referred to as "Mami de Todos," meaning "Everyone's Mother."

The extensive damage from Hurricane Maria forced Sunchy and her grandchildren to leave their beloved home.

Her home was a hub of activity, from sheltering at-risk youth to feeding neighbors. Sunchy's door was always open. Built over 80 years ago by the original "obrerros" (craftsmen) of Puerto Rico, the house proudly sheltered generations of family and withstood the effects of dozens of severe weather events. However, in 2017, the walls and roof finally succumbed to the relentless wind and rain of hurricanes Irma and Maria.

The extensive damage forced Sunchy and her grandchildren to leave their beloved home until repairs could be made. The Machuca family moved three times during the 11 months following the storm. While Sunchy dreamed of returning to Rafel Street, she was so committed to her neighbors' well-being that she turned down SBP's initial offer to repair her home. She said that others needed help more.

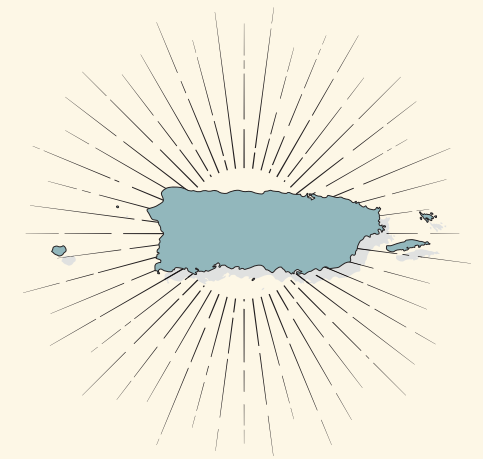
SBP respectfully disagreed. After a disaster, homeowners – particularly elderly homeowners living with children – need a prompt and predictable recovery. Sunchy's home was the perfect candidate for rebuilding services.

In August 2018, SBP and a team of AmeriCorps members set out to rebuild Sunchy's house. Their efforts were supported by many charitable partners, including Mylan. Mylan executive Marcie McClintic Coates said, "Puerto Rico is home to so many of our employees and customers. We're proud to partner with SBP to heal the community."

On a sunny day in March, Sunchy and her three grandchildren moved one last time – back into their home. Their bright purple house shone like a beacon of hope for Puerto Rico. Fighting back tears, Sunchy could barely express her thanks. She explained how the damage caused by Hurricane Maria damaged her life, and that the storm not only took her home, but also the safety, security, and well-being of the family.

As the family settles back into their familiar routines, Sunchy is grateful to the hundreds of people who helped her resume her role as *Mami de Todos*. ■

After a disaster, homeowners need a prompt and predictable recovery.



"SBP immediately came to mind when we wanted to find a way to support recovery in Puerto Rico in a broad, long-term way. Being able to provide our team with opportunities to have hands-on rebuilding experiences adds so much to our partnership."

MARCIE McCLINTIC COATES
HEAD OF GLOBAL POLICY, MYLAN



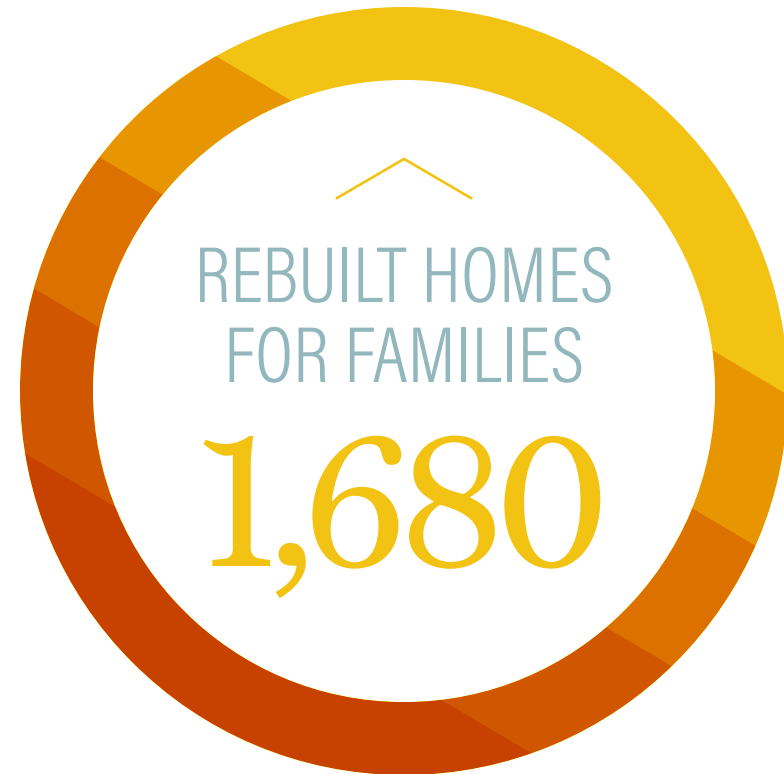
AFTER

2018



VALUE OF 230,273 HOURS =
\$5,572,000

2008-2018



VALUE OF 2,372,595 HOURS =
\$38,282,767

Opportunity Housing

Hurricane Katrina created a housing crisis, causing home values and rents to rise more than 50%. SBP's Opportunity Housing program has redeveloped more than 100 empty lots and blighted properties into affordable homes for sale or rent. These units are rented or purchased by qualified low- to moderate-income residents. Through this program, SBP is able to create well-built, energy-efficient homes and units for teachers, first responders, and veterans who are struggling to secure quality affordable housing. Another 120 units are under development and will become available starting in November 2019.



COMING NOVEMBER 2019

St. Peter Residential – St. Peter Residential, a 50-unit mixed income apartment building, will build upon SBP's commitment to provide safe and affordable housing throughout Orleans Parish. Fifty percent of these rental units will be reserved for veterans. In addition to providing high-quality, low-cost housing, SBP is partnering with Entergy to make it Louisiana's first net-zero apartment building. It will result in significantly lower energy bills and environmental impact.

COMING NOVEMBER 2020

Lower 9 Rental Development – SBP will redevelop 30 empty lots into 30 affordable, energy-efficient duplexes for rent, which will house more than 150 veterans and individuals with children. This project will replace homes in the Lower Ninth Ward that were completely destroyed by the levee failure during Hurricane Katrina.



“

SBP's approach of sharing best practices, advising local governments, and driving resilience will help ensure that other communities don't have to endure the same level of struggles our people were faced with.” — **LaTOYA CANTRELL**, MAYOR, NEW ORLEANS



Ms. Iesha, a native New Orleanian, was displaced for many years as a teenager post-Katrina before returning to New Orleans as a young adult. As she watched housing costs rise, she found it hard to imagine purchasing a home for her young family. When Ms. Iesha, a single mom and medical technician at the VA Hospital, discovered that SBP was developing an affordable home near the neighborhood she grew up in, she realized that homeownership was a possibility.

She recently purchased her first home through SBP's Opportunity Housing program and now has a safe, stable home for her small children, a 7-year-old and a 10-month-old, in the city where her roots and family run deep.

The family loves the home they purchased for many reasons – it has a big backyard for the kids to play in, it is located in a safe neighborhood, and it's energy-efficient, which reduces monthly utility costs. ■

“SBP gave me an opportunity for homeownership that I didn't think was possible. I am so grateful that my children have this beautiful home to grow up in.”

MS. IESHA

”

*Every dollar spent
on mitigation saves
\$5 after a disaster.*



“Walmart Foundation is proud to be a part of SBP’s disaster preparedness initiatives. Their ability to reach thousands of people through online trainings is crucial to building resilience across the U.S.”

QADIRA HARRIS
WALMART FOUNDATION

Building Resilience, Educating Communities

In the regions affected by Hurricane Harvey, 80% of the homes that flooded were not in a mandatory flood insurance zone, so thousands of homeowners who were told they didn’t need flood insurance were thrust into a financial crisis.

“Training is at the heart of awareness. And awareness is at the heart of prevention. Zurich is proud of its affiliation with SBP and shares its aspiration to reduce the time between disaster and recovery.”

FRANCIS BOUCHARD, GROUP HEAD OF PUBLIC AFFAIRS & SUSTAINABILITY, ZURICH INSURANCE COMPANY

PREPAREDNESS TRAINING

The adage is true: An ounce of prevention is worth a pound of cure. SBP trains individuals and businesses to mitigate risk in the face of disaster through in-person and online trainings. Our goal is to help residents understand their risks before disaster and take actionable steps to prepare their homes and families for a successful recovery should disaster occur.

Preparedness training topics:

- ✓ Flood insurance facts & myths
- ✓ Financial preparedness
- ✓ Fire risk mitigation
- ✓ Home inventory & document storage
- ✓ Emergency plans

37,000 *individuals trained*
IN DISASTER PREPAREDNESS & RESILIENCE

266,175 PSA VIEWS FOR FLOOD PREPAREDNESS IN 2018

POST-DISASTER TRAINING

After disaster, people need a clear path forward. SBP provides E-Learning modules and in-person trainings for disaster survivors to help them navigate a successful recovery. These personalized resources empower residents to take action.

SBP helps impacted residents avoid common pitfalls of recovery via resources on:

- ✓ Navigating FEMA assistance
- ✓ Mold remediation how-to
- ✓ Insurance claims
- ✓ Avoiding contractor fraud

1,222,366 *people reached*
THROUGH POST-DISASTER PSAs

207,499 used SBP's post-disaster resource guides

120+ RECOVERY TRAININGS TO 2,184 INDIVIDUALS SINCE 2017

SHARING BEST PRACTICES

Toyota taught SBP the concept of *Yokoten*, which roughly translates as, “if you do it well, share it.”

After disaster, there is no single nonprofit group that can help every impacted family. To achieve our mission of shrinking the time between disaster and recovery, we share what we do best with other nonprofits so more families can return to their homes – faster and with greater predictability.

SBP increases capacity after disaster by training nonprofit partners in:

- ✓ Construction
- ✓ Case management
- ✓ Mold remediation
- ✓ Federal grants management

250 NONPROFIT organizations trained since Hurricane Harvey | **84** SBP AmeriCorps members placed at 24 nonprofit organizations

\$5,439,725 AWARDED TO PARTNER NONPROFITS



Government funding takes **24+ months** to become available for housing repair. In the interim, low- to moderate-income households either live in their storm-damaged homes or rent another place to live – while still paying their mortgage – until their home is repaired.

Thought Leaders In Disaster Recovery

Understanding the Need and Setting Recovery Goals

In the days after a disaster, it is important for local officials to have access to data from various sources like the Federal Emergency Management Agency, insurance agencies, and nongovernmental organizations, so they can understand the need and set goals. Expressing clear, aggressive, and transparent goals gives home and business owners predictability and the tools to make good decisions. The goals also create the foundation upon which local governments can make a compelling case for appropriate and fast-moving federal support.

Philanthropy vs. Government Funding

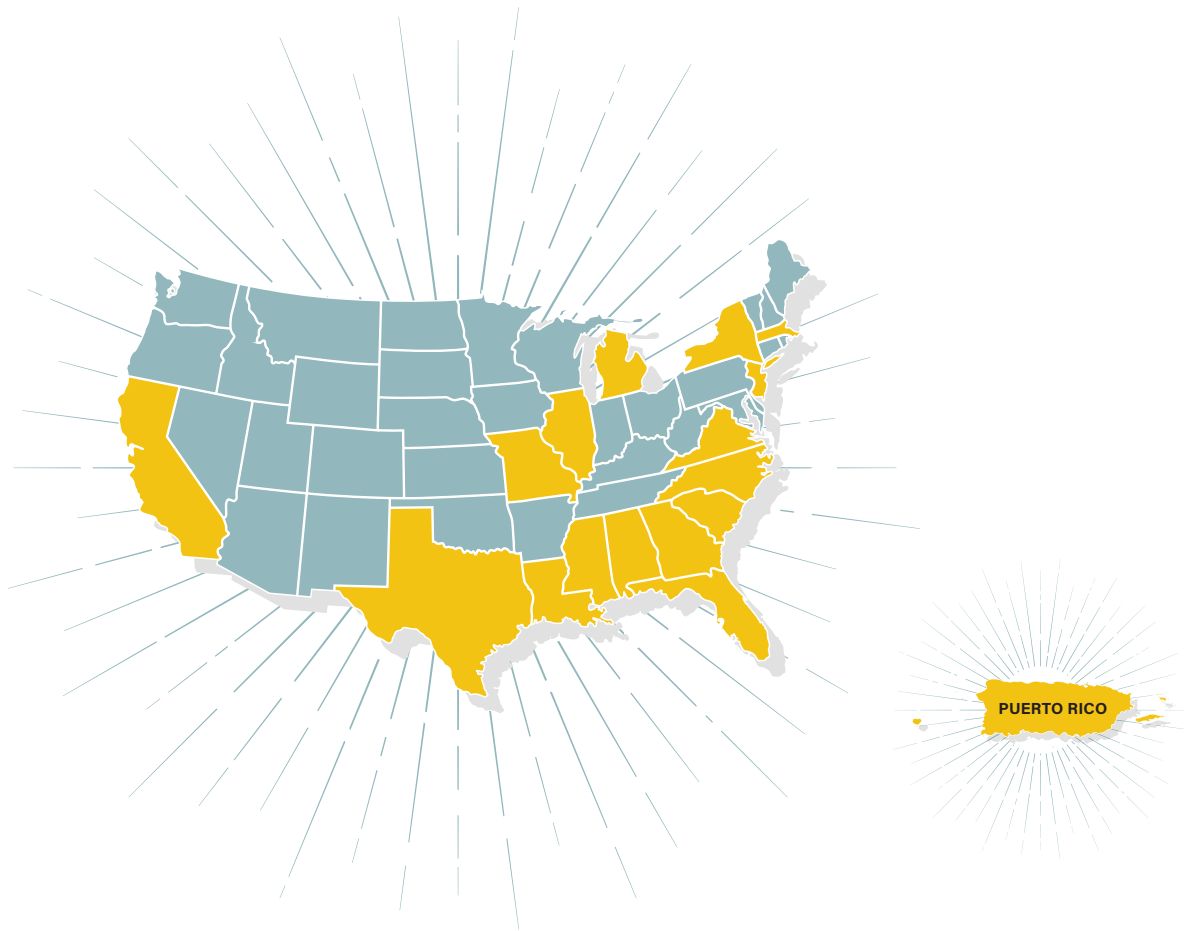
After disaster, 80% of all private donations are made within the first three weeks, and the majority of these funds go toward immediate relief, not long-term recovery. Government funding takes 24+ months to become available for housing repair. This gap in time – Month 2 to Month 24 – is where philanthropy plays its most important role in helping vulnerable residents recover.

Common Sense Solutions for Disaster Assistance

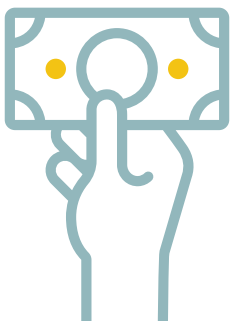
People impacted by disaster often have to fill out three different applications for government funding from three different agencies: FEMA, HUD, and the Small Business Administration. SBP proposes a OneApp that would be shared by all three governmental agencies. OneApp would save time and resources and provide a clearer path for Americans during their time of need.

Recovery Acceleration Fund

Department of Housing and Urban Development funds, the major source of disaster rebuilding assistance, often does not hit the streets for more than 24 months. Many homeowners do not receive support for 3–4 years after the disaster. SBP has piloted a Recovery Acceleration Fund, which lends private funds to survivors who will receive federal assistance in the future for disaster rebuilding assistance. SBP is working to scale this public-private partnership that will expedite recovery, save money and fortify people against their breaking point. ■



SBP's WORK HAS IMPACTED **60+** COMMUNITIES
ACROSS **17** STATES AND PUERTO RICO.



After disaster, **80% of all private donations are made within the first 3 weeks**, and the majority of these funds go toward immediate relief, not long-term recovery.



SBP and our partner *Citgo* convened mayors and emergency planners from the Florida Panhandle and Texas Coastal Bend in December 2018. The purpose was to share best practices and further develop the Mayor's Playbook. We didn't realize, however, the impact of peer-to-peer sharing, and the cathartic and energizing impact it would have on both sets of leaders.

"The best practices outlined in the playbook are aimed at helping elected officials access and navigate data from various sources after a disaster. This data allows them to set aggressive recovery goals and use data and those goals to procure funding," says Reese May, SBP's Chief Strategy and Innovation Officer.

By building bridges among leaders when a disaster hits, officials can learn from each other's experiences.

"From New Orleans to the Jersey Shore, to Joplin, Missouri, each community is affected by disasters differently, but certain challenges and requirements are the same," May says. "Low- and moderate-income people suffer the most. Local officials don't know what data to collect, and how to collect it. They are often unaware of all available federal resources and how to get them in and out the door. We bring resources together to create strategies that drive a prompt, efficient, and predictable recovery." ■



WE ARE ALL
SBPeople



"Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has."

MARGARET MEAD



373

AmeriCorps
members served
with SBP in 2018

1,626

AmeriCorps members
have served with
SBP since 2006

42%

of SBP staff
previously served
in AmeriCorps

"Our AmeriCorps members unite people as a force for good. They harness America's greatest asset - the compassion and commitment of people - to help our neighbors in need."

LIZ McCARTNEY, CO-FOUNDER & CEO, SBP

The Corps of Our Mission

Welcome home. A phrase that offers celebration, as well as an immeasurable sense of relief, for disaster-impacted families served by SBP and our partners. This phrase, heard by thousands of families over the past 13 years, is made possible thanks to the exemplary service of SBP's AmeriCorps members.

AmeriCorps members come from all over this country to devote a year of their lives in service to others. It's through members' selfless commitment that our clients and communities have a reason to know their humanity matters.



SBP's AmeriCorps members tirelessly serve and strive to create the best possible outcomes for our clients. They support clients through the rebuilding process, recruit volunteers to increase impact, brave extreme heat and cold while rebuilding homes, and plan and organize the logistics it takes to be successful in construction. AmeriCorps members invest their head and heart, determined that those impacted by disaster are served as efficiently and with as much compassion as possible.

Thanks to our robust partnership with AmeriCorps, and the individual grit and determination of AmeriCorps members, SBP has been able to support the recovery of thousands of families. ■

Colby Williams, Hurricane Katrina survivor and SBP AmeriCorps member, explains why he chose to serve in Texas:

"When you're in the middle of (a disaster), all your possessions are gone... everything you felt was important is gone. All you have are the people next to you... I chose to serve with a rebuilding organization because when my mother and I were going through that, we had people to help us. ”



SBP Volunteers: Leaving the World Better Than We Found It

“SBP is by far the most rewarding experience, because we get to meet the people we’re helping and hear their inspiring stories. I appreciate the way SBP manages their sites.”

VOLUNTEER
ST. JOHN'S UNITED METHODIST CHURCH
DOVER, NH

Each year, thousands of volunteers travel from around the globe to help SBP rebuild homes for disaster-impacted families who they have never before met. SBP volunteers have helped repair thousands of homes, but their lasting impact is on the families who were given a clear path home, thereby preventing them from reaching their breaking point.

Since 2006, SBP volunteers have served more than 2,372,595 hours. Each of those hours helps SBP achieve its mission: to shrink the time between disaster and recovery. With focus and committed site leadership, SBP volunteers can rebuild a home in an average of 61 days, at 40% below market rate.

Volunteers serve in several ways:

- **Hands-on rebuilding** – Volunteers rebuild homes for families across SBP’s nine operating sites.
- **Immediate relief** – Volunteers respond quickly after disasters to provide immediate mucking/gutting of flooded homes. This is a crucial phase of recovery, as it saves the home from further damage.
- **Prefab construction** – Volunteers build window and wall panels for new home construction that are shipped to SBP locations across the country.
- **Employee engagement activities** – Volunteers rebuild homes and offer skills-based support, either in person or remotely, strengthening ties to their community and each other.

As long as our volunteers continue to serve alongside SBP, we’ll continue to leave the world better than we found it. ■

IN 2018

VOLUNTEERS
16,458

VOLUNTEER HOURS LOGGED
230,273

EQUIVALENT LABOR COST
\$5,572,000

SINCE 2008

VOLUNTEERS
129,796

VOLUNTEER HOURS LOGGED
2,372,595

EQUIVALENT LABOR COST
\$38,282,767

Dear SBP,

First and foremost, we'd like to thank you so much for all you did to help everyone whose homes were damaged by Hurricane Harvey. For us personally, we are very grateful for the help you provided to repair our home.

Around the same time, we adopted our son, Justin. We made a promise to support, protect, love and provide for him at all times.

When we found out that Harvey did damage to our home, we saw the number of things we needed to do in order for us to return to our house. It seemed like it would take forever. Our heart sank to think that we could no longer put a roof over Justin's head... Due to the condition of the house, we couldn't give him a healthy environment.

When all options seemed lost, your help came to us, giving hope that our promise to our little boy still stands.

So many words can be said but couldn't express how truly grateful we are to you. Thank you very much.

Yours truly,
The Gilberts
Yessica, Justin, Daniel



THE GILBERT FAMILY
HOUSTON, TX

Thank You

Because you give, disaster-impacted families have a reason to believe their humanity matters. We are deeply grateful to you – individual, foundation, and corporate donors – who enable SBP to achieve our mission of shrinking the time between disaster and recovery.

Visit [SBPUSA.org/donate](https://www.sbpusa.org/donate) to join our mission today.

In the News

SBP has appeared frequently in national news and our team has received prestigious honors for our organization's rebuilding, advising, and advocacy work following hurricanes and other disasters.



LIZ McCARTNEY & ZACK ROSENBERG ACCEPT THE TURNER CONSTRUCTION SOCIAL INNOVATION AWARD

AWARD HIGHLIGHTS

- 2018 The Times-Picayune, 300 for 300 New Orleans Tricentennial
- 2018 Social Entrepreneurs of the Year, Schwab Foundation for Social Entrepreneurship
- 2017 Henry C. Turner Prize for Innovation and Excellence in Construction
- 2013 Presidential Inauguration, Citizen Co-Chair
- 2011, '13 White House Champion of Change
- 2010 U.S. News & World Report, Top Ten Socially Innovative Organization
- 2008 CNN Hero of the Year
- 2008 The Advocate, New Orleanian of the Year

BUSINESS INSIDER

CBS NEWS

CNN

FOX BUSINESS

government technology

The Guardian

The New York Times

The Oprah Winfrey Show

People

THE PEW CHARITABLE TRUSTS

POLITICO

salon

Sports Illustrated

U.S. News & World Report

THE WALL STREET JOURNAL

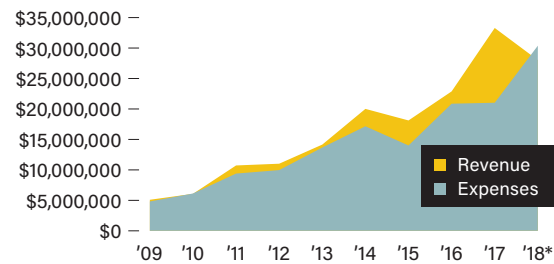
The Washington Post

Financial Snapshot



This financial snapshot highlights our financial growth and stability over the last 10 years, as well as our revenue sources and expenditures incurred during fiscal year 2018. Grants to SBP, both nationally and to specific recovery locations, make up the largest percentage of our annual revenue. Our rebuilding efforts in disaster-impacted areas constitute our most significant spending.

FINANCIAL GROWTH & STABILITY

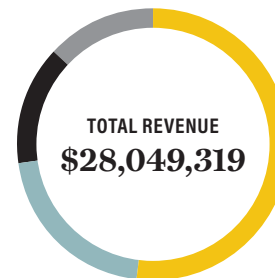


* The decrease in net assets in 2018 resulted from a significant grant award in 2017 following Hurricane Harvey that was intended to be spent in subsequent years.

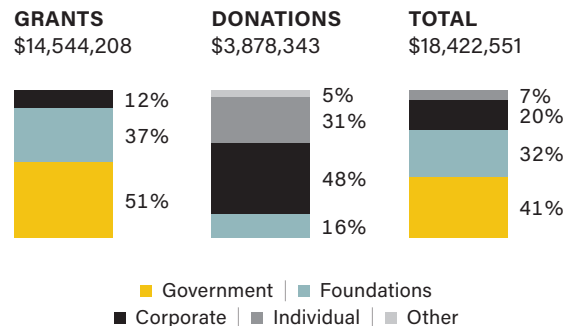


450% REVENUE GROWTH

REVENUE BY SOURCE



- Grants / \$14,544,208 / 52%
- Volunteer Labor & In-Kind Donations / \$5,892,076 / 21%
- Donations / \$3,878,343 / 14%
- Earned Revenue / \$3,703,931 / 13%



EXPENDITURES BY PROGRAM



- Rebuilding / \$25,366,911 / 83%
- General & Administrative / \$2,263,340 / 7%
- Opportunity Housing / \$1,223,208 / 4%
- Fundraising / \$794,958 / 3%
- Disaster Resilience & Recovery Lab / \$736,798 / 2%

FOR EVERY **\$1** DONATED TO REBUILDING, SBP CREATES **\$1.28** IN VALUE FROM OUR VOLUNTEER WORKFORCE.

\$25,049,319 2018 END OF YEAR NET ASSETS



BANK OF AMERICA

SBP would like to express our gratitude to Bank of America for underwriting the 2018 Annual Report.

2645 Toulouse Street
New Orleans, LA 70119

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The Future



In February 2006, I met Mr. Andre while volunteering at an emergency kitchen in St. Bernard Parish. He was an 82-year-old veteran from Chalmette, Louisiana, whose home was filled with more than 6 feet of water after Katrina.

Mr. Andre was proud – too proud to let me carry his meal tray even though he used a walker, and

their entire lives. So, we launched a program to transform blighted properties into affordable homes for sale or rent. To date we have completed more than 100 homes, and will have another 160 units available by 2021.

too proud to complain he had to sleep in the cab of his truck in the FEMA parking lot because no trailers were available. Then one day over lunch, he broke down and through tears asked, “Why won’t anyone help me?” He had reached his breaking point.

As we continue to rebuild homes for vulnerable populations, we envision a day when SBP’s training and advocacy work will obviate the need for our rebuilding services.

That encounter with Mr. Andre put me and Zack on a life path that we never could have imagined. Within the next few months, we packed up our lives in Washington, D.C., and moved to New Orleans. We formed the St. Bernard Project, and for years we rebuilt homes – first in New Orleans, and then in other communities devastated by disasters.

By training communities on how to mitigate their risk, sharing best practices with nonprofits, advising governments, and advocating for investments that will safeguard our communities, we will ensure that all communities are resilient and prepared to be able to recover from any disaster in under one year.

A few years into our work, we identified the need for affordable housing for teachers, artists, hotel workers, musicians, and others who had called New Orleans home

Until then, we will continue our work to shrink the time between disaster and recovery.

— Liz McCartney, Co-founder & Chief Operating Officer